



Welcome!

WellDyneRx has been selected by your plan to provide prescription benefit administration for you and your covered dependents effective January 1, 2017. WellDyneRx is committed to providing exceptional service and tools that allow you to select the best prescription options for your healthcare needs.

This information will help you start using your prescription benefits. Additionally, **you can find cost saving tools, drug information, and answers to many of your benefit questions on our member website, www.WellDyneRx.com.**

To get started:

- **Register online** for access to your prescription benefit information. Your registration provides us with important information to contact you about medications you're taking or if we need to inform you of any changes to your benefits. Your information is confidential and is not shared or sold to third parties.
- Once you register, **take advantage of our 24/7 cost saving tools and information resources** via the member portal, mobile app, or through our automated phone system. Tools include pharmacy locator, formulary look-up, copay estimates, prescription home delivery services and more.
- **Mail Order.** Get your prescription delivered directly to your home for free. If you are taking a medication on an ongoing basis, you can save time and money by having a 90 day supply of your medication delivered to your home.
Note: If you currently use the mail order pharmacy, your mail order prescriptions will not be transferred to WellDyne. You will have to obtain a new prescription from your physician. Information about our mail order pharmacy is enclosed.
- **US Specialty Care.** If you are currently on a Specialty medication you will be required to use WellDyne's specialty pharmacy, US Specialty Care. You will soon receive additional information from WellDyne on how to get enrolled and schedule your next delivery. Information about US Specialty Care is enclosed.
- Ask your doctor to **send your prescriptions electronically to WellDyneRx Prescription Delivery or your local pharmacy.** This is the fastest way to receive your medications.
- **Most important: show your new ID card** if you need to fill your next prescription at the pharmacy. This will help the pharmacist process your prescription and ensure that you are charged the correct amount. If you have any issues in obtaining your medication, please call us toll free while you are still at the pharmacy. **Our number is printed on your ID card.**
- **Questions?** Please contact us at (844)635-7351 to speak to one of our member service representatives.

Once again, welcome to WellDyneRx! We look forward to serving your prescription needs and helping you take charge of your health.

Carl Gilbert

Vice President, Member Services